

Ramsell Public Health & Safety's (RPHS) program management team delivers end-to-end administration of your department's or agency's Medicaid Administrative Claiming (MAC) or Targeted Case Management (TCM) Programs.

Under MAC and TCM, the Medicaid program reimburses state and local agencies for the administrative and case management activities they provide to Medicaid beneficiaries. In most instances, your staff members are already regularly engaging in these reimbursable activities. Depending on your jurisdiction, your department may be able to claim between 50% and 100% of your allowable costs, which include the salaries and benefits of your staff who perform reimbursable tasks.

Your RPHS program management team will include experts in Medicaid reimbursement, accounting, and finance who know how to maximize the success of a MAC/TCM program from implementation through receipt of payment for your MAC/TCM activities. As your program manager, we will work with you to design and implement your program, preparing all required documentation and serving as your representative with the state for all program and policy issues. After successful implementation, RPHS directs your program, completing all required administrative and clerical tasks, freeing your employees to focus on their core duties while RPHS guides your program to success through compliance and maximum reimbursement.

RPHS uses its ClaimTime application to enable your employees to easily track their time and activities. RPHS will monitor the timekeepers, freeing your supervisors to focus on managing the quality of your employees' work instead of the quality their daily MAC/TCM time-logs. Once the time studies are completed and approved, your RPHS team will do the rest, from data analysis, invoicing, and reporting to audit support.

To further optimize outcomes, RPHS's program management services also include:

- **Help Desk:** Beyond technical support for ClaimTime, RPHS will provide a help desk, staffed with MAC/TCM specialists who will either know the answer to your question or know where to find it quickly.
- **Participant Intervention:** RPHS will monitor your timekeepers to ensure accurate and complete time studies, proactively contacting noncompliant timekeepers to provide the support they need to complete time and task entry.
- **Real-Time Data Monitoring:** Our data analysts will regularly review time study data to track performance against projections, quickly identifying outlying data or unusual activity so it can be investigated and corrected before it affects compliance or your bottom line.
- **Client File Maintenance:** RPHS will review your existing case management systems to determine if they are compliant with program requirements. If applicable, RPHS will recommend changes or enhancements to ensure compliance or, if necessary, recommend an alternative tool.
- **Flexible Pricing:** RPHS will work with you to design a pricing structure that works for you, including deferring a portion of our fees until you receive payments for MAC/TCM activities. RPHS is so confident in our ability to maximize your MAC/TCM reimbursement by managing your program, we will even agree to make a portion of our fees contingent on the amount you recover.

For more information, please contact Patrick Sutton at 510-587-2644 or [psutton@ramsellcorp.com](mailto:psutton@ramsellcorp.com).