

ClaimTime is Ramsell Public Health & Safety's (RPHS) proprietary Medicaid Administrative Claiming (MAC) and Targeted Case Management (TCM)* time-tracking, compliance, and program administration tool.

Under MAC and TCM, the Medicaid program reimburses state and local agencies for the administrative and case management activities they provide to Medicaid beneficiaries. In most instances, your staff members are already regularly engaging in these reimbursable activities. Depending on your jurisdiction, your department may be able to claim between 50% and 100% of your allowable costs, which include the salaries and benefits of your staff who perform reimbursable tasks.

ClaimTime enables your employees to easily and accurately track their time and activities from anywhere they work. It also provides your supervisors with the tools to monitor, from their desktops, employee timekeeping in real time, empowering them to drive adherence so that they may easily and comfortably verify the accuracy and completeness of the time studies.

ClaimTime, however, is more than a time-tracker; it is a robust MAC/TCM tool designed to maximize program compliance while minimizing the paperwork that typically leads to operational disruptions. ClaimTime can electronically reconcile your time studies with your payroll systems, electronically access your accounting systems to gather other financial information, generate invoices based on the reconciled time-studies and other financial data, generate TCM cost reports, and digitally store all data needed to respond to audits. ClaimTime also includes comprehensive, real-time reporting on your entire program, allowing you to analyze your data, identify trends and anomalies, and make the corrections necessary to keep your program on a track for compliance and success. ClaimTime features include:

- ✓ Web and mobile applications allow your workforce to access ClaimTime from a smartphone, tablet, laptop, or desktop
- ✓ Intuitive and user-friendly interface
- ✓ Smartphone push notifications and email reminders to your employees and supervisors to improve completion and accuracy of time studies
- ✓ Electronic signing by timekeepers and supervisors, further minimizing paperwork.
- ✓ Role-based user permissions for Administrators, Coordinators, Supervisors, and Participants
- ✓ Support for all MAC/TCM time-study methodologies, including perpetual and random moment
- ✓ Configurable to streamline time-entry by associating each employee's claim log to his or her job classification
- ✓ Configurable interface with payroll systems to electronically reconcile time-studies to employee time and attendance
- ✓ Configurable interface with finance systems to electronically gather other data to prepare invoices and cost reports

- ✓ Time-increments to the minute to support compliant time-tracking for any federal reimbursement program, including mental health.
- ✓ Secure digital storage of all data to efficiently manage your program and to easily respond to auditor requests
- ✓ Generation of cost reports and invoices based on time-studies
- ✓ Comprehensive online training, easy-to-read user manuals and reference materials, and webinars.
- ✓ Help desk for technical problems

*ClaimTime is also configurable to manage time tracking and invoicing for other federally reimbursement programs for which you might qualify for participation.

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